



COMPLIANCE PROGRAM NOTICE

West Ascension Parish Hospital is committed to conducting its operations with honesty, integrity, accountability, and respect for the patients, families, visitors, and communities we serve. Our Compliance Program supports ethical conduct, compliance with applicable laws and regulations, accurate documentation and billing practices, quality care, and responsible business operations.

We are committed to maintaining an environment where concerns may be reported and reviewed appropriately, and where individuals who raise concerns in good faith are protected from retaliation.

Our Commitment

- Complying with applicable federal and state laws, regulations, and healthcare program requirements.
- Maintaining accurate and complete medical, billing, and business records.
- Preventing fraud, waste, abuse, and misconduct.
- Promoting ethical and lawful conduct in all areas of hospital operations.
- Responding appropriately to reported concerns or suspected violations.
- Protecting individuals who report concerns in good faith from retaliation.

What This Means for Patients

- Care is delivered in accordance with applicable laws, regulations, and standards.
- Billing and claims are submitted accurately and honestly.
- Documentation is complete, truthful, and appropriate.
- Patient concerns are taken seriously and reviewed appropriately.
- Suspected improper, unethical, or unlawful conduct may be reported without fear of intimidation or retaliation.

Examples of Concerns You May Report

- Suspected fraud, waste, or abuse.
- Billing concerns or charges that appear inaccurate.
- Unethical conduct or improper business practices.
- Falsification of records or documentation concerns.
- Conflicts of interest.
- Concerns regarding regulatory compliance.
- Retaliation for reporting a concern.

Reporting a Compliance Concern

If you have a compliance concern, you may report it to:

Compliance Officer	Quincy Richard Jr., Esq.
Hospital	West Ascension Parish Hospital
Address	301 Memorial Drive, Donaldsonville, LA 70346
Email	quincy.richard@westaph.org

If your concern relates to your care or experience as a patient, you may also use the hospital's patient complaint and grievance process.

Non-Retaliation

West Ascension Parish Hospital does not tolerate retaliation against any individual who, in good faith, reports a compliance concern, asks a compliance-related question, or participates in a review or investigation.

Privacy-Related Concerns

Questions or concerns specifically related to the privacy or security of your health information are addressed under the hospital's separate Notice of Privacy Practices.

Review of Concerns

All compliance concerns will be reviewed appropriately and handled as confidentially as possible, consistent with the hospital's ability to investigate and respond.

Accessibility

Translated versions of this Compliance Program Notice are available upon request to support accessibility for all patients and visitors.